



Connect

# Quick Start Guide



# Introduction

This guide is designed to help you get your WES3 system up and running as soon as possible. This guide covers how to easily setup your system using the WES3 Connect, which is the central control for your whole system. There is also a Trouble Shooting section which outlines some basic issues that could be encountered.

Signing up to the 'VIP' area of the ramtechglobal.com website will allow you access to various 'How To' videos related to the system in addition to other literature, such as a complete User Guide and Operation Manual.

⚠ **Do not open** any unit as this will invalidate the warranty.







The full User Manual and Operation Manual is available by visiting our knowledge hub area - visit [knowledge.ramtechglobal.com](https://knowledge.ramtechglobal.com) today.



## Initial Setup (1)

Installing WES3 on your site is easy. You will need to start by activating / powering on each unit and add the units to the group so that they can communicate with each other.

### > STEP 1 - Activate and power on

To activate/power on the WES3 Connect control unit, hold down 'A' and press 'B' three times in quick succession. All three LEDs will illuminate and then the amber LED will flash.

Initial setup of the WES3 Connect is through a series of on-screen options. Language, Inspection Delay and Pre-Alarm mode options can be configured.

### > STEP 2 - Language selection

Select language - the available options are English, German, French, Spanish, Italian, Swedish or Polish. Language settings can be changed at any time.

### > STEP 3 - Set inspection delay

The Inspection Delay setting allows an optional delay period between triggering a call point and the site wide alarm being raised.

The default setting is 00 minutes (i.e. no delay), but can be set in 1 minute increments up to a maximum 10 minutes.

A confirmation screen will be displayed to validate the settings. The Inspection Delay can only be set during the initial activation process.

### > STEP 4 - Pre-alarm function

The Pre Alarm function defines site-wide behaviour of the network during an Inspection Delay period.

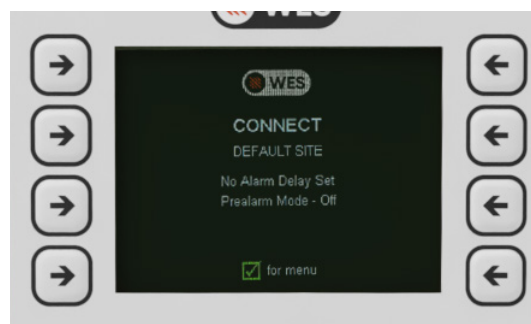
With Pre Alarm mode enabled, the entire network will emit a site-wide, intermittent sound and (on strobe-equipped call points) an intermittent flash.

With Pre Alarm mode disabled, only the local call point which has been triggered will sound. All other call points around site will remain in non-alarm mode.

Pre Alarm can only be set during the initial activation process. Once set, the Pre Alarm can only be changed by turning off and reactivating the WES3 Connect unit.

On completion of initial set up, settings for Inspection Delay and Pre Alarm mode are displayed on the WES3 Connect home screen.

Check the settings displayed on screen are the desired settings, and if not, repeat the Initial Setup process before proceeding. The display is shown for the WES3 Connect below.



Connect Display

## Activate Units (2)

To activate any WES3 unit, hold down 'A' and press 'B' three times in quick succession. All three LEDs will briefly illuminate and then the amber LED will flash.

This operation activates the unit – no radio Connection is established at this point.

## Unit Numbering (3)

Call Points, Detectors, and other WES3 units that are already activated can be added to create a WES3 network using the Unit Numbering process.

During Unit numbering, WES3 devices receive details of network configuration from the WES3 Connect unit, including Inspection Delay and Pre Alarm settings. This is the only way of creating and adding to a WES3 network.

Access the Unit Numbering option on the WES3 Connect main menu screen. This can be accessed by selecting Unit Numbering with the appropriate arrow next to the screen.

Ensure that any WES3 device to be paired is turned on and has an amber flashing LED. This indicates the unit is ready to pair.

Units can be numbered any four digit number from 0001 to 9999 in accordance with your site plan. Numbering allows messages and alerts during operation to be referenced to a specific unit location on site, using the project site plan. From the Unit Numbering screen, use the numeric keypad and/or the + and - buttons to select the desired number for your first unit.

Press and hold 'A' on both units. The amber LEDs will illuminate followed by the green LEDs on both units to indicate that the units have been successfully paired and a site group created. Release the 'A' buttons.

## Add Units to Site Group (4)

Repeat sections 2 and 3.

## Position Units (5)

Once activated and paired, WES3 units can be installed on site. Ensure any applicable local guidelines or standards regarding locating units on site are adhered to, such as BS 5839-1 in the UK.

- ⓘ Wherever possible, avoid positioning the unit directly adjacent to metal frames, electric cables and similar equipment that may interfere with the signal strength.

## Securely Fix the Units in Place (6)

Each WES3 unit must be securely fixed in place and the tamper switch on the rear of the unit must be in contact with the wall or ceiling.

Detector units are ceiling mounted and intended for indoor use only. Ensure a risk assessment has been carried out and all reasonable safety precautions are in place before commencing work.

Call Points must be securely fixed, with the antenna upright, to a robust vertical surface such as a wall or trolley. Where the existing surface is unsuitable for direct fixing, use backing board such as plywood or similar sheet material.

Each unit should be securely mounted using its two integrated mounting points with M4 x 50mm pan head screws and wall plugs or other fixings selected for the particular wall or ceiling type.



### Follow Ramtech Global

As a valued customer/partner, we want to keep you up to date on all the latest news and updates on our products and services, so why not take a moment to follow us on LinkedIn?



## Test the System (6)

After installation of the units, it is essential to perform a system alarm test to confirm proper operation of the system. It is also best practice to conduct a full system test on a weekly basis. This test should also be performed following any significant change to the site environment (new structure, wall or construction equipment installed) that may affect the network signal.




The System Test is started from the Tests selection via the WES3 Connect Main Menu.


From the Test Menu, select System Tests to start test mode.

The WES3 Connect unit will display a confirmation message that the test has started. Walk the site to check all units in the network.




During System Test mode, the WES3 network isolates all devices in the network, allowing full physical test of each unit, without activating the site-wide alarm. Call Points can be triggered manually, and Detectors can be triggered using standard test equipment such as smoke spray or heat probe.


Once the System Test is complete, return to the WES3 Connect unit and press either  or  button to complete the test and exit System Test mode.


| The test result is indicated as follows: |   |   |
|--|---|---|
| Pass                                     |   | Green LED solid illumination  |
| Radio OK, other fault detected           |  | Red LED flashes followed by Amber LED group flashes to indicate fault (see 'Amber LED Indication'). |
| No Radio Signal                          |  | Amber LED group flashes to indicate fault (see 'Amber LED indication').                             |

 It is important to be aware that, whilst in System Test mode, the WES3 network is inactive and a site-wide alarm cannot be triggered from any unit. System Test mode must be exited from the Connect in order to reactivate the network.


## LED Codes (1)


| Description   | Flash Type  |
|---|---|
| Group Flash 1 - Low Battery   |  |
| Group Flash 2 - Low signal  |  |
| Group Flash 3 - Unpaired  |  |
| Group Flash 4 - Tamper  |  |
| Group Flash 5 - Re-arm or Unit latched (potentially input latched on Interface unit only) |  |

 **Green LED** Active units with no faults will flash their green LEDs once every 4 seconds to indicate that the unit is operational.

 **Amber LED** Each WES3 unit monitors itself for a number of faults. These are indicated via the amber LED, which will flash in grouped patterns with longer than usual gaps in between them.

Units displaying one of these patterns require further investigation and should not be relied upon as part of the evacuation alarm and detection system until the fault has been corrected. Use the chart on page 9 to determine the nature of the issue.

 **Red LED** If a Sensor triggers the alarm, its red LED indicator will flash during an alarm. If a sensor has raised the alarm, its red LED indicator will flash during an alarm.

 It is recommended that the system is tested weekly or whenever a significant change has been made to the installation or the building under construction.



## Warning Codes (2)

The WES3 Base Station will alert you to various system faults using the codes below:

| Warning Codes | Warning         | Description                                      | Self-Clearing |
|---------------|-----------------|--|---------------|
| 'MED' or 'MD' | Medical Alert   | Medical assistance required at Unit NNN          | No            |
| 'BAT' or 'BT' | Low Battery     | Unit NNN has a low battery                       | No            |
| 'DET' or 'DT' | Detector Tamper | Unit NNN has had sensor head removed             | Yes           |
| 'EXT' or 'EX' | External Tamper | Unit NNN has been removed from wall/ceiling      | Yes           |
| 'FLT' or 'BF' | Flat Battery    | Unit NNN has turned off, its battery is flat     | No            |
| 'INT' or 'IN' | Internal Tamper | Unit NNN has been opened                         | No            |
| 'LAT' or 'LT' | Latched         | Call point button on unit NNN is still depressed | Yes           |
| 'REM' or 'RM' | Removed         | Unit NNN has been deactivated and removed        | No            |
| 'SIG' or 'SG' | Low Signal      | Unit NNN has a low radio signal                  | Yes           |
| 'TST' or 'ST' | System Test     | Unit NNN initiated a System test                 | Yes           |
| 'NEW' or 'NW' | Unexpected Unit | Unit NNN added since last system poll            | No            |
| 'GON' or 'GN' | Unit Missing    | Unit NNN removed since last system poll          | No            |

It is important to be aware that, whilst in System Test mode, the WES3 network is inactive and a site-wide alarm cannot be triggered from any unit. System Test mode must be exited from the Connect in order to reactivate the network.

ⓘ Alerts will appear as either a 2-character or 3-character code, depending on firmware version.



### Knowledge.Hub

Looking for more literature on WES products? Try our new knowledge hub, where you will find everything you need.

## Unit Sounds (3)

**Sound Issue:** Call Point unit periodically beeping after an alarm has been reset

The Call Point is latched and needs to be manually reset using the key provided.

**Sound Issue:** WES3 Connect beeps frequently

System warning. If alarm has been raised, LCD screen will display 'ALARM ALARM ALARM' together with details of which unit has raised the alarm.

If another warning is given, check the warning code against the warning code table on page 9.

## Silencing the Alarm (4)

The alarm must be silenced either by using the reset key or on the WES3 Connect unit.

The alarm will automatically silence 30 minutes after activation. The evacuation alarm can be manually cancelled from a call point that has been pressed using the reset key provided. If necessary, a call point on a nearby call point can be pressed and then reset to cancel the alarm.

Please wait for 5 seconds between pressing and resetting a call point. After the alarm has cleared the system has a short (2 minute) re-arm period during which the sirens will sound intermittently, and the amber warning LEDs flash in groups of 5, following which the system is re-armed and ready for use.

During the re-arm period, the alarm cannot be reactivated. It is therefore vital to confirm that there is no hazard before silencing the alarm.

- ❗ It is vital to confirm that there is no hazard before silencing the alarm. Do not attempt to open the unit or deactivate by removing the battery.



**Ramtech Global**

Visit our website to learn about more of our products and services available in your area.

## Resetting the Call Point (5)

All call points which have been activated must be manually reset using the key. Any call point units with activated call points will periodically beep after the re-arm period has ended as a reminder that the call points need to be mechanically reset using the key before they can be used to raise a alarm.



### > STEP 1

Insert reset key with tab to the right as shown below.



### > STEP 2

Push key in as far as possible.



### > STEP 3

Turn key anti-clockwise until a loud mechanical click is heard. Remove key.



Ensure the call point is fully reset before removing the key. Partially resetting a latched call point after the alarm has been cancelled can retrigger the evacuation alarm.



The WES range of products is manufactured by:

Ramtech Electronics Limited, Ramtech House, Nottingham, NG7 1TN, UK

For more information, refer to the full WES3 User Guide and Operation Manual.

To access, visit the Knowledge Hub Area

[knowledge.ramtechglobal.com](https://knowledge.ramtechglobal.com)



v.1.8 June 2023